

May 2025

Delivery Certificate / Warranty Document

Dear Dental Depot Partners,

In order to meet the statutory requirements for manufactures under the fully comply with the MPDG and MPAMIV more precisely, we enclose a delivery certificate with every delivery of our units.

Please ensure that this set of forms is carefully completed by your service technicians on the day of installation of the unit. The completed protocol must be signed by both the technician and a dental clinic and returned to us.

One copy is to be retained by the dental clinic and another is for your own records.

This certificate also serves as a potential defect tracking and forms the basis for any warranty service.

For our statutory responsibilities, as well as our need for accurate installation information, we kindly but firmly ask for the prompt return of the completed handover protocol.

Additionally, if any maintenance work is carried out on the unit, each maintenance measure must be documented, and the maintenance protocol must be archived accordingly. In this regard, we kindly ask that you share the maintenance protocol with us, if it proves useful in handling any complaints or related issues.

We appreciate your understanding of these necessary steps and thank you for your constructive cooperation.

Best regards,

A. Wilpert

Sales Director
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Hausanschrift

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